



ALL CORRESPONDENCE TO BE ADDRESSED TO THE GENERAL MANAGER

Central Electricity Board

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MAURITIUS

OUR REF: **OAB-CS-2024-7152_Cla 1**

YOUR REF:

28 November 2024

Attention: All Bidders

Dear Sir/Madam,

OAB-CS-2024-7152: Provision for Payment of CEB Bills through Portal, Mobile App and POS Machine

Clarification No.1

Please find below our reply further to queries from a potential bidder for the above-mentioned bidding exercise.

Query 1

With reference to the activity schedule the proposed rate of a maximum of MUR 14.00 per successful payment is mentioned. Can you confirm if the MUR 14.00 is on top of the transaction percentage fee imposed by the bank/MAUCAS or the MUR 14.00 includes all costs related to transaction fee.

Reply 1

The maximum limit for a successful transaction is MUR 14.00 inclusive of all costs related to the transaction fee.

Query 2

With reference to the scope of service, is the bidder responsible for the SAP integration and should they quote accordingly.

Reply 2

It shall be the responsibility of the bidder for the SAP integration including support and maintenance.

Also note that the closing date for the bid submission has been extended till **Wednesday 22 January 2025 at 13.30 hours (local time)**.

Yours faithfully,

Chairperson Tender Committee